

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 20<sup>th</sup> day of November 2018**

**C.G.No:174/2018-19/Guntur Circle**

*Present*

**Sri. A. Jagadeesh Chandra Rao**  
**Sri. D. Subba Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Member (Technical)**  
**Independent Member**

*Between*

Syed.Adam Shaheb,  
D.No:5-60-78/1,  
5th line,  
Cobaldpet,  
Guntur- Dist.

Complainant

*AND*

1.AE/Guntur D8,  
2.ADE/Guntur Town2  
3.DE/Guntur Town 1

Respondents

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**ORDER**

1. Complainant filed a petition before this forum for redressal of Low voltage problem in Guntur D8 section
2. Respondent No.3 stated that low voltage problem was rectified in Cobaltpet 2nd 3rd and 5th lines of D8 Guntur section by erecting additional distribution transformers and requested the forum to drop the complaint.
3. Complainant also expressed his satisfaction over redressal of his grievance to the forum when he was contacted by the forum over phone on 10.10.2018 at 2.55 P.M.
4. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

*de*  
**DESPATCHED**  
**DATE 22/11**

C.G.No:174/2018-19/Guntur Circle

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup>Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, 20<sup>th</sup> day November 2018.

Sd/-  
**Member (Technical)**

Sd/-  
**Independent Member**

Sd/-  
**Chairperson**

**Forwarded By Orders**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.